

BDP9500 Firmware Upgrade

Firmware Upgrade

There is a new firmware release to improve your player.
This upgrade is applicable for the following models:

BDP9500/12, BDP9500/05

This firmware version improves: [Click here for more details](#)

Note: Before you proceed to upgrade, please be reminded that you need to do configuration again each time after firmware upgrade!

Upgrade Procedure

Step 1 Check your current version

First check your current firmware version to see if you need to upgrade:

1. Turn on the player and it will be at the HOME menu.
2. Select **"Setting"**, navigate to "Advanced Setup" → "Version Info" and press **<OK>** on the Remote Control.
3. The firmware version will be displayed on the TV screen.
4. If your existing firmware version is earlier than this version, **[1.09]**, please proceed to **Step 2**. Otherwise, you do not need to upgrade.

BDP9500/12
Software version: **1.09**
For updates and support, please check
<http://www.philips.com/support>
Network MAC address: xxxxxxxxxx

Step 2 Download firmware upgrade



Click the link to download the new firmware package on your computer. The package is compressed into a single ZIP archive.

Step 3 Transferring firmware on to USB Flash Drive

Note: You will need a **USB flash drive with about 25 Mbytes free space.**

1. **Extract** the firmware upgrade folder **"UPG"** from the ZIP archive.
(**Do not rename the folder name**)
2. Copy the extracted **"UPG"** folder with the software files into the USB flash drive (root directory)

Note: **ZIP file will not be readable on the player**

Step 4 Upgrading the firmware of your player

Note: DO NOT PRESS ANY BUTTON OR INTERRUPT THE MAINS SUPPLY during the upgrading process, otherwise the player may become defective.

1. Power up the player and insert the USB flash drive into the USB slot.
2. Select “**Setting**”, navigate to “Advanced Setup” → “Software Download” → “USB” and press **<OK>** on the Remote Control.
3. The player will search for the upgrade files. Once the files have been recognized the player will show a confirmation screen requesting to start the upgrade.
4. **Note:** The player will indicate “**No valid upgrade software found**” in the following 2 situations.
 - When the software upgrade is not applicable to your player ([Check the applicable models above](#))
 - When the software upgrade files cannot be detected in the USB flash drive. Please ensure that the UPG folder is located in the root folder of the USB drive and that the folder and files are named correctly.
5. To proceed with the upgrade, select “**Start**” and press **<OK>** on the remote control. You can also cancel the upgrade by selecting “**Cancel**” button displayed on TV and press **<OK>** on the remote control.
6. Follow the on-screen instruction to proceed with firmware upgrade.
7. During the upgrading process, the screen will display the progress of the firmware upgrade.
8. When the upgrading is completed, the screen will display confirmation of the completion.
9. The BD Player will automatically power off after 5 seconds. At this point, the player is ready with the new firmware loaded.

Step 5 Confirm successful upgrade

1. Turn on the player, repeat **Step 1** to verify if the new firmware is correctly upgraded.
2. If you do not see the latest firmware is being upgraded, **repeat** **Step 4** and **Step 5**

Firmware Upgrade History

Version: 1.09

Improve playback on the following Blu-ray disc titles :

- ‘Die Chroniken von Narnia - Der König von Narnia (2-Disc Edition)’
- ‘Triff die Robinsons’.